FACHCtually

A Year in Review

Forging vital pathways for increased primary care access and sustainability



2024 FACHC Annual Report

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Message from our PRESIDENT & CEO

Jonathan Chapman

I am honored to present the Florida Association of Community Health Centers' 2024 Annual Report. This report highlights but a few of the recent activities and support provided by the association, showcasing the significant services our health center members have delivered to their communities, patients, and staff. Throughout these pages, you will find references to our disaster response efforts, innovative collaborations aimed at enhancing patient care and staffing capacity, as well as the training and technical assistance offered to health center leadership, staff, and board members. Additionally, we emphasize our commitment to increasing education and advocacy for our partners, civic leaders, and legislators – truly a bridge connecting care and community.

This past year presented numerous challenges, including multiple weather-related events, legislative transitions, and difficult operational decisions, all of which were directly faced by community health centers. The results have been significant: we secured the first state funding in over 20 years to increase reimbursement rates, introduced additional technology, and expanded value-based care services and resources. We also maintained strong patient visit levels, achieved record participation in training, conferences, and roundtable discussions, and received generous disaster relief assistance.

We saw a considerable number of leadership retirements and transitions within health centers as we welcomed new leaders. This period highlighted the importance of communication and support among us. Throughout the year, I have noted the remarkable levels of transparency and cooperation demonstrated by Florida's health centers. This cooperation is truly the foundation of our strength and resilience. It is through these relationships that we will continue to thrive during one of the most uncertain and tumultuous periods in health care history.

Florida's Community Health Centers: extraordinary providers for extraordinary times.





Supporting our Members in their mission to provide high-quality, affordable services to all Floridians

Our members' *impact* in 2024

$3.7 Billion
Economic Impact

1.8 Million
Patients Served

750+
Locations

6.7 Million
Patient Visits

100+
Mobile Units

170%
ROI

54
FQHCs

522,000
Telehealth Visits

24,100+
Jobs Created

Patients Visits by Service

4,270,596
Medical (Adult/Pediatric)

1,018,253
Dental

824,844
Behavioral Health

417,300
Enabling

138,856
Other (Non-Enabling)

Our members' ***helped*** in 2024

Health Centers provided services to the following special populations.



280,377 Public Housing



75,608 Homeless



74,475 School-Based



45,601 Agricultural/Dependents



18,169 Veterans

70.7% of the patients lived below 100% Federal Poverty Level (FPL)

90.0% of the patients lived below 200% Federal Poverty Level (FPL)

38.4% of the patients received Medicaid, and **6.8%** received Medicare

27.7% of the patients were uninsured

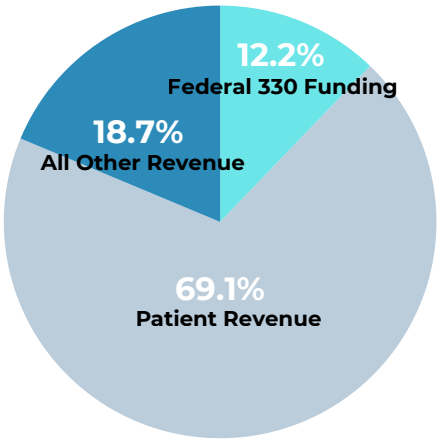
26.3% of the patients had private insurance

0.9% of the patients had public insurance

Our members' **financials** in 2024

Health Center Revenue:

Patient Revenue	**$1,455,273,605**
Medicaid	**$588,842,593**
Private Insurance	**$545,637,460**
Sliding Discounts	**$371,509,443**



*All data provided on this document are from 2024 UDS Reports

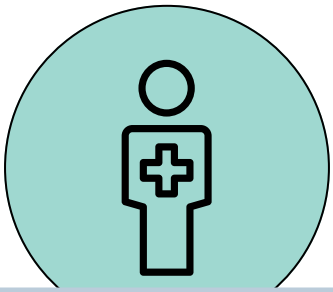
Expenses by Service Line:

- **54.2%** Medical
- **12.6%** Dental
- **10.8%** Pharmacy/Medications
- **9.9%** Behavioral Health
- **11.0%** Enabling
- **0.8%** Other Professional
- **0.7%** Vision

Health Center Expenses per Patient:



Cost Per Visit: $332.61



Cost Per Patient: $1,236.94



Visits Per Patient: 3.7

Enhancing membership benefits and improving training and programs to ensure value to our members



Membership



This year, FACHC continued to grow and strengthen our statewide network with the addition of new members and increased engagement across the board.

FACHC now has **50 member organizations**, and we were proud to welcome the Walton County Health Department and the Union County Health Department as new Organizational Members.

This past year also marked the arrival of several new CEOs to Community Health Centers across Florida, bringing fresh leadership and renewed energy to our collective efforts.

Member participation saw a notable rise, particularly in advocacy efforts, with more members stepping up to support policy priorities at the state and federal levels. Members also took full advantage of FACHC offerings, including board and strategic planning trainings, leadership roundtables, and other collaborative learning opportunities.

Together, these milestones reflect our shared commitment to advancing community health and strengthening the voice of Florida's CHCs.

Here are just a few of our member

BENEFITS



Training & Resources	Workforce Reports & Data	Emergency Preparedness
Advocacy	Annual Conference	Networking & Roundtables
Clincial Quality Programs	Data & Statistical Resources	Newsletters & Alerts
Fiscal Summit	Compliance Resources	Outreach & Engagement
Government Affairs Support	Integrated Care Programs	Talent Development

MISSION

To advance Florida's Community Health Centers through resource development, partnerships, technical assistance, and increased community awareness.

VALUES

Collaboration. Leadership. Excellence. Accountability. Respect

VISION

Everyone in Florida has access to high-quality, comprehensive primary care in their communities.

4 Newsletters

- A MATTER of FACHC — Our monthly connections with the Health Centers in Florida
- Policy & Advocacy Brief
- Just the FACHCs — Technical/Training Assistance and Resources for Florida's Community Health Centers
- Assister Bulletin

10 Roundtables

- Chief Financial Officer (CFO)
- Chief Medical Officer (CMO)
- Chief Dental Officer (CDO)
- Behavioral Health Director
- Pharmacy
- Workforce
- Billing & Coding
- Operations (ORT)
- Marketing & Communications
- Development & Fundraising

To Learn More



Exploring new funding opportunities and fiscal partnerships to ensure sustainability

Finance



Fiscal Summit

FACHC convened the Annual Fiscal Summit in conjunction with the UDS Training in Orlando in November 2024. Throughout the day, attendees learned valuable tips, tricks, and nuances for Florida FQHC billing, coding, financial management, and reporting. Staff from Centers across the state were joined by experts from CHCs around the state, as well as speakers from Sunshine Health, Forvis-Mazars, and Curt Degenfelder Consulting to gain insights and expertise on Medicaid, Medicare (billing and cost reports), and how to track and trace fiscal performance metrics critically to strengthen the financial sustainability and acumen during tough economic times.

Fiscal Roundtables and Center-Led Task Forces

In addition to the traditional FACHC Chief Financial Officer (usually 25-30 in attendance) and Billing & Coding Roundtables (between 50-65 in attendance), which meet monthly, FACHC has been convening Task Forces. Center leaders have been brought together to remain vigilant and strategically focused on both the prospective payment system (Medicaid PPS) efforts with the Florida Legislature and Agency for Health Care Administration (AHCA) and the Low Income Pool (LIP) on periodic intervals to inform and guide FACHC's efforts on behalf of all Centers on these incredibly impactful financial initiatives.

Funding Diversification and Opportunities

To promote diversity in funding resources and opportunities, FACHC produces a bi-weekly communication called "Funding FACHCs," which is distributed to health center development and fundraising personnel. This communication provides information on funding and grant opportunities, program collaborations, training, events, resources, and tools used to improve or bolster fundraising and development activities.

FACHC also created a roundtable for these professionals to share best practices, discuss topics and issues important to fundraising and the development efforts of the health centers, including supporting a foundation, emergency relief funding, and grant research and writing.



Photo Credit - Suncoast Career Academy

Investing in new ideas to grow the healthcare workforce for member organizations

Workforce Growth & Development

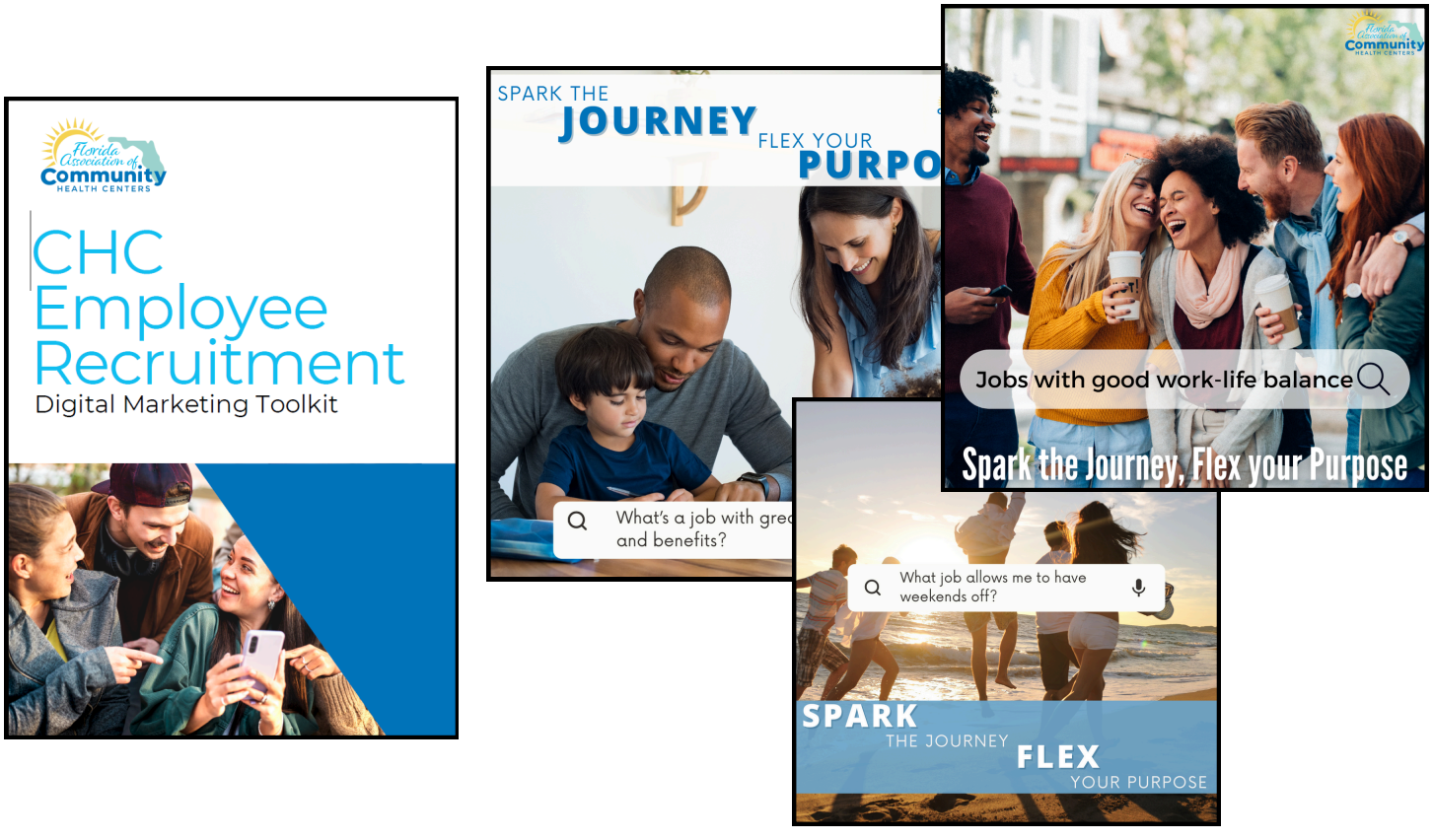
Building An Infrastructure to Grow Your Workforce

Workforce Task Force

Throughout the past year, staff have coordinated with a strategic group of workforce experts from Florida's FQHCs to help guide our workforce development efforts. The Task Force has collaborated with FACHC to identify three primary areas of focused attention – Branding, Pathways, and Training. As has been shared with the FACHC Executive Committee and Board, we are focusing on driving our intention toward the development of resources and opportunities in these three areas in tandem with each of the health centers.

Conducting Focus Groups and Developing Content for Recruitment Efforts

FACHC conducted impromptu focus groups with teens ranging from 15 to 19 to gain insights into what they look for in an employer and which marketing channels they use to seek employment opportunities, and tested marketing messages to create a recruitment campaign that would resonate with younger generations. This campaign resulted in digital content and a campaign slogan, "Spark the Journey Flex Your Purpose," utilizing images and video to convey workplace realities for various healthcare positions, such as the entry-level medical assistant posting.



Workforce Growth & Development continued

Working Together to Improve Recruitment and Retention Activities

At the heart of the health center movement is the strength to collaborate and build capacity from within. In true form, the Workforce Roundtable has been engaging monthly to review and resolve issues that confront centers on a daily basis related to staffing, benefits, and human resources. With special thanks to Cheryl Viadero (Chair of the FACHC Workforce Roundtable and VP & CRHO at Community Health Centers, Inc.), this group has grown significantly over the past year, demonstrating the value and impact of the content being shared through this platform.

Workforce Programs

87% CHCs Have Pre-and Post-Grad Programs

Total Number of Students: **3,921**

Number of Pre-Grad Students: **2,797**

Number of Post-Grad Students: **1,124**

Number of Preceptors: **731**

Types of Specialties:
Medical, Dental, Behavioral Health, Vision, Pharmacy, Radiology, Nutrition



Photos provide by member organizations

Workforce Growth & Development continued

Using Data to Grow Health Center Care Teams

Over two-thirds of Florida health centers are included in our Annual Salary Survey this year. The survey is a crucial document in helping health centers expand their care teams. We hope to receive a 100% response rate for this year's survey. This survey collates salary and benefit data from every corner of Florida in the CHC landscape. It provides breakdowns on a statewide level, as well as being shared in subsets of region (north, central, south), size (large, medium, small – based on UDS patient total), and urban versus rural. This tool helps inform decisions related to both retention and recruitment, providing valuable data and insight into how the movement builds its workforce from within.

2024 Salary Survey

Highlights

69%
Response Rate

43
Occupations

37 Respondents:

59% Urban
41% Rural
32% Large
46% Medium
22% Small
24% North
41% Central
35% South

33 Statewide Comparisons:

Entire State of Florida, not just FQHCs

FQHCs pay...

LCSWs **142%** of the statewide median

Dentists **105%** of the statewide median

Psychologists **130%** of the statewide median

*Psychiatrist comparison not available

Every position except one pays at least **86%** of the statewide median.

*All health centers that participate in the salary survey get a complementary copy of the final report













Supporting leadership and strengthening health centers by addressing a full range of needs

Operations

Strategic Planning

We engaged with numerous health centers on the development of their strategic plans, tailoring our assistance to their needs, priorities, and expectations, as ascertained during the planning process. Operational and financial data help centers benchmark their performance compared with Florida peers and national averages. Data and accompanying maps provide insight into patients, populations, and FQHC activity in their service area. We typically survey leaders and staff to gain insight into perceptions about the organization's strengths and weaknesses, as well as current and anticipated challenges and opportunities.



Board Training

We provided training to health center boards on a variety of topics, including:

- Cultivating a Strong Health Center Board, which focuses on non-profit governance best practices, recruitment and retention strategies, and board member engagement.
- The Health Center Program Board Requirements discuss the history and impact of the HCP program, board authorities, key board requirements, and oversight mechanisms.
- Governing Vs. Managing centers on the distinction between governance and operations, and why it's important for the board to remain focused on strategic issues.
- The Sliding Fee Discount Program (SFDP), which clarifies the HRSA SFDP and the board's role in balancing access to care with long-term financial sustainability.
- Fiduciary Duties of the FQHC Board emphasize the duty to provide effective financial oversight, monitor financial performance, and safeguard the health center's assets.
- Clinical Quality Basics for FQHC Boards focuses on the board's role in ensuring clinical quality and patient safety and reducing risks and liabilities to the organization.



Operations continued



Operations Training

De-escalation Trainers Quarterly Meetings provided follow-up support to participants from our Gentle Response Training of Trainers as they continue building their organizational capacity to respond effectively to hostile or violent situations. We're helping them build continuous performance improvement environments, so staff learn from difficult experiences, and the health center consistently improves systems and processes to prevent future escalations.

Essential Skills for Outstanding Service in Healthcare is a training and training of trainers for frontline leaders and staff that strengthens interpersonal and inter-professional communication and teamwork, empathy, professionalism, and customer service.

HRSA Operational Site Visit (OSV) Training ensures staff and governing boards have clear expectations about the OSV, understand timelines, key activities, and how to prepare. Clinical, financial, and operational breakout groups discuss current progress in preparation efforts and outstanding work needing completion.

Operations Programs

How Florida FQHC-DCF Partnerships Benefit Health Centers and Their Patients featured Florida FQHC leaders sharing strategies and details about staffing, workflows, technology requirements, and other aspects of their successful partnerships with the Florida Department of Children and Families.

Mobile Integrated Healthcare/Community Paramedicine Programs are growing rapidly in Florida, with the majority being affiliated with municipal Emergency Medical Services (EMS) agencies. FACHC has been in communication with state and local leaders about a potential FQHC partnership to increase access to health and social services, improve local healthcare systems, and more effectively use limited resources to improve individual health outcomes and population health.

Operations continued



The National Agricultural Worker Health Symposium Immersive Experience was a collaboration with the National Center for Farmworker Health, a HRSA National Training and Technical Assistance Partner (NTTAP). FACHC collaborated with Suncoast Community Health Centers to plan and implement an immersive learning experience and tour of a strawberry farm in Hillsborough County, which was attended by several HRSA representatives and over fifty others.

The Operations Roundtable (ORT) is a monthly forum focused on improving operational efficiency and maintaining Health Center Program compliance through information-sharing about strategies, policies, practices, and systems that maximize limited resources, increase access to care, improve quality, and reduce risks to health centers. In addition to the featured topic(s), each meeting updates health centers on state and national issues, workforce development, and emergency preparedness. Based on health center priorities, some of the topics we focused on this year included:

- Addressing social determinants of health
- After action planning and reporting
- Cybersecurity
- Dental operations
- Florida FRAME and TEACH funding
- HRSA Operational Site Visits
- Hurricane preparedness and disaster planning
- Operational dashboards
- Provider productivity
- Referral management
- Scheduling and call center operations
- UDS patient-level reporting



Training for Front Desk Staff helps patient services personnel gain a deeper understanding and insight into their role in accurately capturing patient demographics and how they contribute to effective operations, positive financial outcomes, improved clinical outcomes, and the achievement of health center strategic goals.









During emergencies, sharing more than primary care with communities in recovery

Emergency Management

In 2024–2025, FACHC's Emergency Management Program was activated in response to three major hurricanes, delivering critical real-time support to Community Health Centers (CHCs), in-state partners, and federal agencies. FACHC provided direct assistance, maintained robust operational status reporting, and facilitated situational awareness to support informed decision-making amid cascading events and emerging threats. These coordinated efforts enabled rapid impact assessment, vulnerability mitigation, and early recovery actions across affected regions.

FACHC's sustained engagement with CHCs encouraged widespread participation in drills, exercises, and needs assessments, enhancing centers' ability to prepare for and recover from emergencies. Strong collaboration with the **Division of Emergency Management**, **Department of Health**, **Voluntary Organizations Active in Disaster (VOAD)**, and other partners was essential in deploying resources and strengthening community-wide response and recovery efforts. Simultaneously, FACHC collaborated with long-standing partners to identify funding opportunities that would bolster disaster recovery and reduce long-term vulnerabilities in underserved communities.

FACHC hosted its second annual **Emergency Management Summit** with **International Medical Corps** in the aftermath of a historic storm season, with 33 CHCs participating in the two-day training event. This opportunity highlighted the importance of coming together to share strategies, strengthen partnerships, and ensure our communities are better prepared, responsive, and resilient.

FACHC's 2024 After-Action Report and Improvement Plan prioritizes strengthening CHC capabilities in resilience assessment, risk communication, strategic partnership, and long-term adaptation. Current initiatives focus on increasing awareness among community-based partners, supporting effective incident command, and empowering CHCs to continuously assess and enhance their 'All-Hazard' programs as required by the CMS Emergency Preparedness Rule. By addressing post-disaster care gaps and investing in long-term preparedness, FACHC continues to lead a proactive and collaborative approach to emergency management throughout Florida's healthcare system.

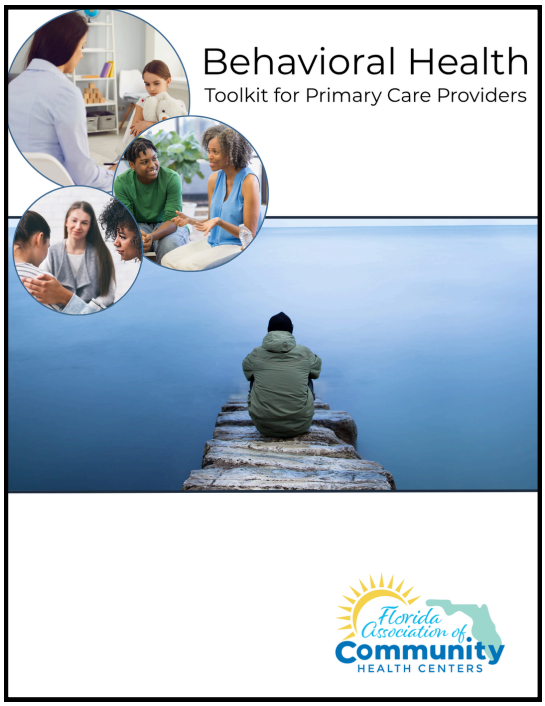
- **3** Major Hurricanes Impacted Health Centers in Florida (Debby, Helene, Milton) - Milton spawned **46** tornadoes (**1** a deadly EF3 in St. Lucie County)
- **$80,000+** Emergency Disaster Relief Provided to Health Center Employees
- **20** Health Centers Impacted by Hurricanes
- **47** Health Centers the participated in the Annual Communications Drill
- **33** Health Centers participated in the 3rd Annual Health Center Emergency Management Summit



Building bridges of understanding to enhance provider education and improve patient outcomes

Clinical

Pediatric Behavioral Health Training Opportunity for Primary Care Providers



2025 Behavioral Health Provider Toolkit
Click Image to Download

In 2024/2025, the Clinical Operations Program focuses on pediatric behavioral health training and resources for primary care providers to engage in behavioral health training and consultation. This focus addresses the needs identified during planning sessions with Florida's community health center clinicians to effectively identify, assess, and manage the most common behavioral health challenges encountered in community health care settings. FACHC's Clinical Operations Program participated in Healthcare Network's pilot program throughout 2024/2025 to prepare for disseminating the training opportunity to Florida's Community Health Center Clinicians across the state. A kick-off event is planned at FACHC's Annual Meeting, where sign-in will be available at the event and throughout August. Training modules, toolkits, and consultation will begin in September and run through June of 2026.

Building Bridges of Understanding Pediatric Behavioral Health Training Program Launch July 2025

The Florida Association of Community Health Centers' Clinical Operations Program maximizes opportunities for providing training and technical assistance to Florida's Community Health Centers in partnership with the **Rotary Action Group on Mental Health**, **Adolescent Wellness**, the **Healthcare Network**, the **University of South Florida Psychiatry Department**, and **Boston Children's Hospital**. Boston Children's Hospital's Building Bridges of Understanding Program has graciously provided 1,000 scholarships to Florida Community Health Center Clinicians. Throughout the year, Healthcare Network of Southwest Florida successfully implemented a pilot project with Building Bridges of Understanding and has invited FACHC to assist in disseminating the training and technical assistance across Florida's Community Health Center Clinicians beginning in July of 2025.

Rotary | Mental Health Initiatives Rotary Action Group

UNIVERSITY of SOUTH FLORIDA

Boston Children's Hospital
Until every child is well

Adolescent Wellness, Inc.
Promoting Mental Health and Illness Prevention

healthcare network

Success Stories from the Healthcare Network 2024-2025 Pilot Program

- Significantly increasing access to behavioral health services
- Significantly increasing the target growth and expansion of Behavioral Health services
- Significantly increasing the percentage of Pediatric Primary Care Practitioners confident in their behavioral health skills to identify, assess, and manage the most common behavioral health conditions in children
- Significantly increasing visits to pediatric primary care Providers for management of behavioral health conditions

Who will be involved in the Building of Bridges of Understanding Project

- Primary Care Providers at Florida Community Health Centers with pediatric patient populations
- Parents/Caregivers
- Children and youth aged 6-17 with behavioral health conditions

July 2025

Building Bridges of Understanding Kick-Off FACHC Annual Meeting
Mon AM Panel Presentations from Healthcare Network and USF Psychiatry
Mon-Tues Outreach Table for education, sign-up

August 2025 -June 2026

Complete the self-guided toolkit from Boston Children's Hospital with consultation from Child psychiatrists
Attend Clinical Roundtable Case Presentations and Discussions
Utilize Psychiatry Phone Consultation and Office Hours with Experts as needed

July 2026

Create and showcase Promising Practices for behavioral health sustainability and expansion

To reach out to the Building Bridges Program Director, please contact Clarissa JH Ortiz, Director of Clinical Operations, FACHC, Inc. - **clarissa@fachc.org**

Focus on Maternal Health Today and Beyond



2025 Maternal Health Provider & Patient Toolkit
Click Image to Download

Beginning in July 2024, FACHC's Clinical Operations Program initiated a new HRSA work plan that includes training and technical assistance aimed at improving maternal health by increasing first-trimester care, as well as providing and disseminating prenatal care toolkits. A maternal health provider and patient toolkit was created and will be released in 2025.

- Statewide Assessment Survey for maternal health will be disseminated in the Fall of 2025.
- Statewide maternal health convening of partners will take place in the Spring of 2026.

Clinician Advisory Council Expands in 2025!

The Florida Association of Community Health Center Clinicians' Advisory Council released open invitations to expand the current Council, including the addition of a pharmacy council seat. The Council was formed to create a clinical enhancement network comprising healthcare professionals representing multiple areas of clinical services at FQHCs throughout the state of Florida. The Clinicians' Advisory Council is designed to strengthen and spread quality improvement processes and best practices through communication and the exchange of knowledge and experiences. The Clinician Advisory Council is comprised of an integrated eleven-panel clinician committee representing primary care, dental, behavioral health, and pharmacy. The Clinician Advisory Council provides leadership, guidance, and support to FACHC's Clinical Operations Program and Florida's Community Health Centers. Clinical Roundtables are held monthly. A Clinical Track is offered annually as part of FACHC's Annual Meeting. Special projects, training, and technical assistance are ongoing.

A special thanks to the FACHC Clinician Advisory Council!

Dr. Karenna Senors, True Health, Serves as Clinician Representative
Dr. Gregg Stewart, CHC, Inc., Serves as Chief Dental Officer Roundtable Chair
Dr. Patrick Brown, North Florida Medical Center
Dr. Monica Rider, MCR Health
Dr. Johann Torres, Miami Beach Community Health Center
Dr. Cara Nelson-James, Chief Medical Officer, Central Florida Health Care
Dr. Jocelyn Pichardo, Vice President and Chief Medical Officer, CHC, Inc.
Dr. Nichelle Threadgill, Chief Medical Officer, Evara Health
Dr. Keenan Tamm, Behavioral Health Chair; Director of BH Healthcare Network
Melissa A. Davis, Pharmacy Director, Florida Community Health Center
Dr. Ashley McPhie, Chief Informatics Officer/Chief Medical Officer, Tampa Family



Creating resources and supporting health centers during changes to the patient outreach landscape

Outreach

Over the past year, FACHC has taken significant steps to strengthen the ability of Community Health Centers (CHCs) across Florida to connect patients with public benefits, deliver whole-person care, and adapt to an evolving healthcare landscape.

One of the key strategies involved the development of a series of Public Benefits Resource Flyers. These user-friendly one-pagers focused on vital programs such as Medicaid, SNAP, Cash Assistance, SSI, and Medicare. Created to support both CHC staff and the communities they serve, the flyers addressed the need for accessible, easy-to-understand materials to support outreach, education, and enrollment. By simplifying complex information and equipping staff with practical tools, these flyers have helped streamline patient communication and improve referrals to critical services—ultimately enhancing trust, engagement, and health outcomes.





FACHC also launched the Enabling Services in Value-Based Care Learning Collaborative, a statewide initiative designed to support CHCs in integrating enabling services into their care delivery models. The collaborative emphasizes the importance of screening for non-clinical needs, improving referral workflows, and embedding these services into EHR systems. CHCs participating in the initiative have shared peer-driven strategies, strengthened their readiness for value-based care, and advanced efforts to provide sustainable, patient-centered services. Through this initiative, centers have been empowered to deliver more holistic care while addressing social and economic barriers that impact health.

As a complement to this effort, FACHC introduced the CAC Lunch and Learn Collaborative and a regular CAC newsletter. These tools have created consistent opportunities for Certified Application Counselors (CACs) to engage in peer learning, receive policy and program updates, and share best practices. This collaborative communication effort has improved consistency across programs, strengthened professional connections, and increased the visibility and value of the CAC role in assisting patients.



Additionally, FACHC continued to lead the way in supporting the ACA Marketplace Navigation Program. In partnership with the University of South Florida (USF), our organization managed a team of seven Navigators who worked across multiple counties. These Navigators assisted hundreds of consumers in enrolling in affordable health insurance coverage while also educating them about how to navigate and utilize their plans. Navigators encountered several challenges during the year, including reduced public awareness, digital literacy barriers, language access issues, and rapidly shifting enrollment timelines resulting from Medicaid redeterminations.

To address these barriers, Navigators expanded their outreach through community-based strategies, leveraged partnerships with local organizations, and participated in continuous training on federal enrollment guidelines and special enrollment periods. They also implemented bilingual support and streamlined educational materials to meet consumers where they are.

As a result of these efforts, CHCs experienced increased Marketplace enrollment, improved continuity of care, and deeper community trust. The Navigator program not only supported individuals in gaining health coverage but also served as a crucial access point for addressing social determinants of health through informed referrals and connections to broader enabling services.

Together, these initiatives reflect FACHC's commitment to supporting CHCs in building stronger, more resilient systems of care that improve health outcomes for Florida's most vulnerable populations.

Educating Congressional Members about the impacts of health policy changes on Health Centers







Policy & Advocacy

Progress in Promoting Positive Policy

Transitions Creating New Opportunities

Many new opportunities have presented themselves as the landscape in Washington, D.C., has shifted under a new administration. Changes in how the federal government is approaching healthcare has been seismic, which creates new avenues for health centers to make their work and community-based care much more impactful. Under the new administration, there is a transition in focus – toward primary care solutions. As a cornerstone of the Making America Healthy Again movement and published plans, health centers are positioned to grow their footprint across the nation and in the neighborhoods they serve. A growing focus on preventive care and whole-person care will shine a light on the unparalleled care being provided to patients at the 54 health centers rooted in the communities they serve.



CHCs Recognized as 340B Heroes

FACHC is working with our Legislative Committee regarding a strategy to repeat in Florida what has been seen in other states around the country on 340B policy – PCAs and CHCs leading the push in state capitols to get 340B contract pharmacy and discriminatory contract protections enshrined in law. In support of this effort is a report released in April 2025 by the Chair of the U.S. Senate's Health, Education, Labor, and Pension Committee (which has Congressional oversight of the 340B Program). This two-year investigation revealed that CHCs are utilizing the program as it was intended, passing the discounts on to the patients for whom they were intended, while appropriately spending the savings generated on expansion of care and access for those (and all) CHC patients. Additionally, this report highlighted the practices of PBMs and TPAs who may not be acting in the best interests of the patients receiving the medications or the 340B Covered Entities from whom the medications are being prescribed.

Policy & Advocacy continued

Advocacy to Educate Legislators & Public



FACHC collaborates with state and federal agencies and legislators, the National Association of Community Health Centers (NACHC) and Advocates for Community Health (ACH) and other stakeholders to ensure that the health centers throughout Florida remain front and center in discussions involving funding, the 340B Drug Discount Program, and health policy that impacts the sustainability of their operations and their patients.

Health centers participated in fly-ins to the state capitol in Tallahassee, visited Congressional Members in Washington, DC, and launched grassroots advocacy campaigns to educate stakeholders and find solutions to the issues including health center funding, expediting credentialing, increasing the Prospective Payment System Rate (PPS), workforce programs such as the National Health Service Corps, and dental therapy, among others.

25 CEOs Visited Tallahassee During Committee Weeks

More than **20** Health Centers participated in Hill Day in DC

CHCs & FACHC Staff attended more than **375** meetings with elected officials in 2024.

Working alongside members to advocate on behalf of health centers in Florida





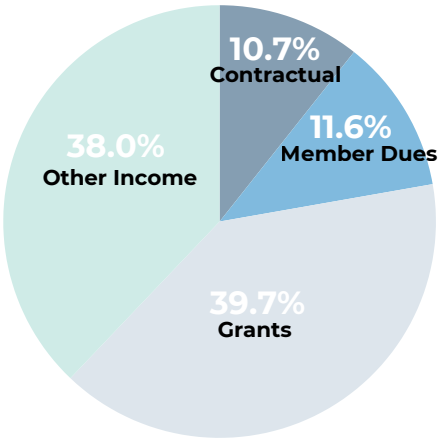


FACHC's Financials

REVENUES

Grants	$1,352,485.92
Other Income	$1,292,293.86
Member Dues	$392,838.50
Contractual Income	$362,424.64

Total Income: $3,400,042.92

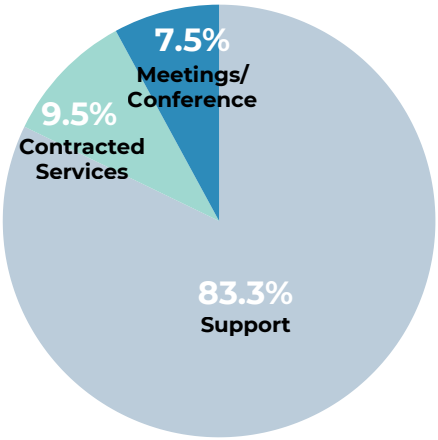


*All data provided on this document are from 2024-25 Statement of Activity Report

EXPENSES

Support	$2,708,877.98
Contracted Services	$297,994.41
Meetings/Conference	$244,768.44

Total Expenses: $3,251,550.83



*All data provided on this document are from 2024-25 Statement of Activity Report

FACHC Executive Committee

Dr. Temple Robinson
Chair

Joseph D. Resnick
Vice-Chair

Jamie Ulmer
Treasurer

Elodie Dorso
Parliamentarian

Dr. Wilhelmina Lewis
Secretary

Brad Herremans
Past Chair

Lane Lunn
North Regional Representative

Chris Irizarry
South Regional Representative

Ann Claussen
Central Regional Representative

Dr. Karenna Senors
Clinician Representative

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